

**ALABAMA DEPARTMENT OF ECONOMIC AND COMMUNITY AFFAIRS  
LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)**

**Summarized Eligibility Requirements**

**Program Year 2024**

*Updated February 5, 2024*

The Low-Income Home Energy Assistance Program (LIHEAP) is administered by the Alabama Department of Economic and Community Affairs. At the county level, your Community Action Agency or other designated local agency will be responsible for program administration.

The amount of energy assistance that a household can receive depends on gross household income, family size, and the type of fuel used to heat/cool the home. **You will be responsible to pay any remaining balance of your energy bill after the State makes a payment on your behalf.**

**WHO IS ELIGIBLE?** Applicants that provide the required information to their local agency and meet the following maximum monthly gross income:

1 person	\$1,883	6 person	\$5,245	11 person	\$8,608
2 person	\$2,555	7 person	\$5,918	12 person	\$9,280
3 person	\$3,228	8 person	\$6,590	13 person	\$9,953
4 person	\$3,900	9 person	\$7,263	14 person	\$10,625
5 person	\$4,573	10 person	\$7,935	15 person	\$11,298

**OTHER REQUIREMENTS:** In order to receive assistance under this program, a household must also:

1. Live in Alabama and be a U. S. citizen or qualified alien. Check with your local agency concerning eligibility for qualified and non-qualified aliens.
2. Provide information so your local agency can determine if you are eligible for assistance.
3. Provide proof of income for all current household members for the month prior to application. If a household member claims zero income that cannot be verified by a governmental agency, the *Declaration of Household Income form* must be completed.
4. Furnish Social Security cards for all household members and photo ID for person applying. If mailing your application, do not mail original social security cards or photo IDs; please send a photocopy.
5. Furnish a recent heating/cooling bill which includes your customer account number. Bill must be in the name of the head of household or spouse.

**HOW TO APPLY:** The head of household or spouse should contact your local community action agency office.

**AMOUNT OF PAYMENT:** All payment amounts will be set by the local agency in accordance with the LIHEAP Manual.

**METHOD OF PAYMENT:** All payments will be made directly to participating vendor typically within thirty (30) days of application approval. Eligible households will be notified when a payment is made on their behalf.

**CONFERENCE OR FAIR HEARING:** If you are not satisfied with the local agency's decision about your application, you can request a conference and/or a formal hearing. For a formal hearing, you must submit a written request to the local agency within 45 days from when you were informed of the decision on your application. The State Office in Montgomery will make the final decision on all hearings. You may be entitled to free legal services concerning your dissatisfaction about your case.

*If you have an appointment and are age 60 or over and/or disabled, someone can go to the appointment on your behalf. Please complete the following:*

I give _____ permission to make application for the Energy Assistance Program for my household. I (or my spouse) am	
_____ age 60 or over	
_____ disabled	
_____ (Signature of Head of Household or Spouse)	_____ Date
_____ (Witness, if signed by mark)	_____ Date